



August 29, 2008

Dear Oneida County Board Members:

The Management Group, Inc. (TMG), in partnership with our subcontractors, Rob Lefeber of Virchow, Krause & Company, LLP, and Gerry Born of Human Service Design, is pleased to submit this final report of the Human Service Center mental health, substance abuse and developmental disabilities services study.

This report is the culmination of a comprehensive four-month study guided by the Oneida County Finance Committee. We would like to thank the many individuals who contributed to this study effort, participating in interviews and focus groups, completing surveys, and providing data and information for our review and analysis. We especially appreciate the involvement of HSC consumers, employees, and the representatives from other organizations we contacted to gain information and insights.

We appreciate the Finance Committee review and discussion of the draft report at its meeting on August 11, 2008. This final report reflects the changes submitted to the Oneida County Finance Director, who served as the County's liaison to the project team. Our project team looks forward to meeting with the County Board to review and discuss the final report on September 16, 2008. In the meantime, if you have any questions, please feel free to contact us at 608-255-6441.

Sincerely,

Peter J. Tropman, Principal  
The Management Group

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Project Manager

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